

**Business Dealer Agreement
between**

**CENTRAVOICE (PTY) LIMITED
(Reg No 2000/027350/07)
("Centravoice")**

And

("The Business Dealer")

1 INTRODUCTION

The parties record that:

- 1.1 CENTRAVOICE has and is on an on-going basis entering into agreements with Service Provider companies ("SP") and/or Network Operators ("NO") within the mobile and fixed line telecommunication industry, which agreements license CENTRAVOICE to *inter alia* distribute and sell the Services and Products to customers directly and via its appointed Business Dealer network;
- 1.2 CENTRAVOICE wishes to appoint the Business Dealer, on an exclusive basis to CENTRAVOICE to distribute and sell the products and services supplied to CENTRAVOICE from the Service Providers (SP) and/or Network Operators (NO) referred to in 1.1, which is approved by CENTRAVOICE from time to time. This will be conducted through the Business Dealers offices and/or outlets to customers in the territory and the Business Dealer wishes to accept the aforesaid appointment.
- 1.3 The parties wish to record that the Business Dealer's aforesaid appointment in this agreement shall upon signature prevail over all other arrangements between the parties as to its subject matter whether oral or documented.
- 1.4 The existing terms and conditions that the Business Dealer or Reseller has signed with any entity within the Pinnacle Holdings Limited Group, including Axiz (Pty) Limited trading as AxizWorkgroup (the "Pinnacle/Axiz Group") are incorporated into the provisions of this agreement and in the event of any conflict between the provisions of this agreement and the Terms and Conditions signed with Pinnacle/Axiz Group, then the Pinnacle/Axiz Group Terms and Conditions shall prevail.
- 1.5 Furthermore, the Terms and Conditions of the agreement between CENTRAVOICE and the applicable Network Operator/s be deemed to be incorporated into the provisions of this agreement and in the event that there is a conflict between the provisions of this agreement and the agreement between CENTRAVOICE and its Network Operator/s, then the provisions of such Network Operator/s agreement shall prevail.
- 1.6 Should the agreement between Centravoice and the Network Operator be terminated, then all commissions due to the Business Dealer as contained in "Annexure A" shall likewise be terminated.

2 INTERPRETATION

- 2.1 In this agreement, headings embodied in the clauses are for convenience only and shall not be used in its interpretation and, unless the context of this agreement clearly indicates a contrary intention:

- 2.1.1 The singular shall include the plural and *vice versa*;
 - 2.1.2 A reference to any one gender shall be capable of being construed as a reference to the other;
 - 2.1.3 a reference to a natural person, except to the extent that it refers to a *bona fide* End User, shall be capable of being construed as a reference to an artificial person or *vice versa*;
 - 2.1.4 where numerical figures are referred to in numerals and words and there is any conflict between the two, the words shall prevail; and
 - 2.1.5 if any definition in this clause 2 is a substantive provision conferring rights or imposing obligations on any party, it shall be given effect as if it were a substantive provision in the body of the agreement.
- 2.2 Unless the context dictates otherwise, the words and expressions set forth below shall bear the following meanings and cognate expressions shall bear corresponding meanings:
- 2.2.1 "Act" means the Electronic Communications Act No. 36 of 2005, as amended from time to time;
 - 2.2.2 "Airtime" means the means by which a subscriber can make calls, send messages and utilize data by the use of recharge vouchers or direct top up (banks/ATM's) and pinless recharges;
 - 2.2.3 "*Bona fide* End Users" means the end user of the Service Provider or the Network Operator and/or products who is a natural person with a genuine intention to utilise such Network Operator services and/or products on an ongoing basis.
 - 2.2.4 "Brand Name" means CENTRAVOICE or any of the Service Provider companies as well as Network Operators that may be referred in 1.1 and any permutations thereof;
 - 2.2.5 "Business Dealer" means:

with company registration number
 - 2.2.6 "CENTRAVOICE" means CENTRAVOICE (Pty) Limited, with company registration number 2000/027350/07;
 - 2.2.7 "Network Operator" means the electronic communications system operated by the Network Operator using the GSM standard as defined by ESTI or such other standards or technologies as the Network Operator may be licensed for to distribute and sell via CENTRAVOICE from time to time;

- 2.2.8 "The Network Operator, Service Provider or CENTRAVOICE Services" means such electronic communication services as are available from time to time through the Network Operator and as contemplated by the Act.
- 2.2.9 "Effective date" means the date of signature of this agreement by CENTRAVOICE, notwithstanding the date of signature of this agreement by the Business Dealer;
- 2.2.10 "Pinless Recharge(s)" means the process whereby a customer's subscriber number is electronically credited with the amount (within the range of denominations offered by the Network Operator or Service Provider) which is requested and paid for by the customer by capturing onto the Pinless Recharge Equipment, the customer's subscriber number together with the denomination requested by the customer;
- 2.2.11 "Prepaid airtime, prepaid data bundles and sms bundles" means a virtual voucher shall be an electronically generated voucher containing an encrypted pin number electronically supplied by the Network Operator or Service Provider, which when entered into the sim card via the handset by a customer transfers a predetermined credit value to that customer's subscriber number.

3 **EXCLUSIVE APPOINTMENT**

- 3.1 CENTRAVOICE hereby appoints the Business Dealer with effect from the Effective Date to:
- 3.1.1 Market and promote CENTRAVOICE, the Network Operators and Service Providers services to potential and existing customers in the territory;
- 3.1.2 Supply and sell the products to customers in the territory; and
- 3.1.3 procure the conclusion of subscriber agreements and renewed subscriber agreements with customers in the territory.
- 3.2 The Business Dealer accepts the aforesaid appointment on the terms and conditions as set out in this agreement.
- 3.3 CENTRAVOICE shall be entitled at any time to appoint any other Business Dealer to distribute and sell the Network Operator, Service Providers, Service and/or products to customers in the territory.
- 3.4 "Exclusive appointment to CENTRAVOICE" shall mean that all Network Operators, Service Providers, products and services sold and distributed by the Business Dealer, shall be that only supplied via CENTRAVOICE unless brought to the attention of CENTRAVOICE prior to the signing of the agreement and specifically recorded in writing that CENTRAVOICE agrees to the selling and distribution of competing products and services, if not the Business Dealer is not permitted to sell or distribute any competing

companies, Network Operators, Service Providers, products and services at any point within the agreement; should the Business Dealer at any point within the agreement breach this clause 3.4 it is recorded that the Business Dealer hereby acknowledges and agrees that CENTRAVOICE at its sole discretion will have the right to cancel the agreement with immediate effect.

4 **APPOINTMENT OF SUB-BUSINESS DEALER**

The Business Dealer or Reseller shall not be entitled to extend its distribution by appointing anyone else to act on its behalf without the prior written consent of CENTRAVOICE, which consent shall not be unreasonably withheld.

5 **UNDERTAKINGS BY BUSINESS DEALER**

5.1 In addition to, and without in any way limiting any other of the Business Dealer's obligations in terms of this agreement the Business Dealer shall:

5.1.1 Use its reasonable commercial endeavors to promote and market the supply by CENTRAVOICE, the Network Operator and Service Providers services through its offices and/or outlets and/or the Sub-Business Dealer and not to do or allow to be done or omit to do anything inconsistent with this obligation;

5.1.2 Refrain from acting in any way, which may adversely affect the name and reputation of CENTRAVOICE and/or the Network Operator and Service Providers;

5.1.3 Act in strict accordance with the reasonable instructions provided by CENTRAVOICE from time to time, regarding the advertising and promotion of the Network Operator, Service Providers, services and the products;

5.1.4 Use any marketing and advertising support supplied by CENTRAVOICE, the Network Operator and Service Provider in accordance with the written approvals or directives issued by CENTRAVOICE, the Network Operator and Service Providers from time to time;

5.1.5 Use its reasonable commercial endeavors to participate in and promote all special offers and packages offered by CENTRAVOICE, the Network Operator and Service Providers from time to time;

5.1.6 Provide customers with a prompt and professional service at all outlets at all times in accordance with the Customer Service Code of Conduct and ensure adequate and effective customer care and efficient after sales service to customers at all times.

- 5.2 The Business Dealer or Reseller acknowledges that its commercial success in terms of this agreement is dependent on its own business acumen and ability and the Business Dealer or Reseller further acknowledge that CENTRAVOICE, the Network Operator and Service Providers has made no warranty, whether expressed or implied as to the Business Dealer/Reseller's potential commercial success.
- 5.3 The Business Dealer undertakes at all times to comply with all applicable legislation, whether specified in this agreement or not.
- 5.4 Specific reference is made to the Consumer Protection Act 68 of 2008, the RICA legislation as well as all legislation relating to electronic communications, which the Business Dealer or Reseller undertakes to comply with.
- 5.5 The Business Dealer or Reseller undertakes furthermore to comply with all policy directives issues from time to time by CENTRAVOICE to give effect to this agreement in relation to the advertising, marketing, sale, distribution and use of the products sold and/or distributed and/or marketed in terms of this agreement.

6 UNDERTAKINGS BY CENTRAVOICE AND/OR THE NETWORK OPERATOR SERVICE PROVIDERS

- 6.1 CENTRAVOICE and/or the Network Operator Service Providers shall use their reasonable commercial endeavors to:
- 6.1.1 Promote their brand names in order to ensure that their reputation for quality and services is maintained and enhanced in the market place and assist the Business Dealer in the promotion of the products and the CENTRAVOICE Network Operator Service Providers' services;
- 6.1.2 Provide the Business Dealer with access to the CENTRAVOICE and/or the Network Operator Service Provider's Customer Service Code of Conduct and to assist with customer care and after sales service to customers at all times.

7 SUPPLY OF PRODUCTS

- 7.1 The Business Dealer shall purchase all its requirements for the products exclusively from CENTRAVOICE directly or indirectly from its affiliated approved product distributors for all device and terminal equipment, handsets for all connectivity to the Network Operator Service Providers to sell through its outlets and/or the sub Business Dealer to customers in the territory.

7.2 The Business Dealer shall place all orders for products (which defined term shall exclude Virtual Vouchers for the remainder of this clause 7) in writing on an order form reasonably acceptable to CENTRAVOICE and/or the Network Operator Service Providers by facsimile or e-mail, to the designated facsimile line or e-mail address nominated by CENTRAVOICE from time to time. As at the effective date CENTRAVOICE nominates the following, e-mail addresses and fax numbers:

Email:

Fax:

7.3 Acceptance by CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator and Service Providers of orders placed by the Business Dealer for the supply of products will be subject at all times to the availability thereof and to credit clearance and credit limits as determined by CENTRAVOICE and/or its affiliated approved product distributors, from time to time.

7.4 Delivery of the products will be made by CENTRAVOICE and/or its affiliated approved product distributors. The Network Service Providers or its freight agent to the Business Dealer.

7.5 The Business Dealer or their outlets as the case may be, shall, upon delivery return to CENTRAVOICE and/or its affiliated approved product distributors and the Network Operator Service Providers a duly authorised signed, dated and officially stamped delivery note, which delivery note shall constitute *prima facie* proof of delivery. Such returned delivery note should also note any quantity shortages or other discrepancies of the delivered products.

7.6 CENTRAVOICE and/or the Network Operator Service Providers will use its reasonable endeavors to comply with delivery dates requested by the Business Dealer, however the Business Dealer acknowledges that all delivery dates are estimates only and accordingly CENTRAVOICE and/or the Network Operator Service providers shall have no liability towards the Business Dealer or any customer for any delay in delivery.

7.7 Risk in the products (other than the Virtual Vouchers) supplied by CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator Service Providers to the Business Dealer shall pass to the Business Dealer upon collection alternatively upon delivery thereof by CENTRAVOICE and/or its affiliated approved product distributors.

7.8 CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator Service Providers shall be entitled to vary their methods of supply, delivery or to discontinue the supply of products from time to time.

7.9 CENTRAVOICE and/or its affiliated approved product distributors, Network Operator Service Providers shall be entitled to add further products to this agreement by means of New Product Schedules upon

written notice to the Business Dealer. In the event of any conflict between the terms and conditions contained in this agreement and any New Product Schedules, the latter shall prevail.

7.10 Ownership in respect of all products shall remain with CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator Service Providers until full payment has been received by CENTRAVOICE and/or its affiliated approved product distributors and the Network Operator Service providers.

7.11 The Business Dealer shall only be entitled to return products purchased from CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator Services Providers if full payment has been received by CENTRAVOICE and/or its affiliated approved product distributors the Network Operator Service Providers.

8 **SUBSCRIBER AGREEMENTS**

In regard to the processing of Subscriber Agreements, whether at an office, outlet or sub-Business Dealer, the Business Dealer:

8.1 shall procure that all enquiries by customers to enter into Subscriber Agreements are processed, strictly in accordance with the requirement of CENTRAVOICE and the Network Operator;

8.2 hereby acknowledges and agrees that CENTRAVOICE and/or the Network Operator Service Providers reserves the right at all times to accept or reject any application in respect of Subscriber Agreements forwarded by the Business Dealer to CENTRAVOICE and/or the Network Operator Service Providers for whatever reason, and the Business Dealer shall have no right or claim whatsoever against CENTRAVOICE and/or the Network Operator Services Providers for whatever reason and the Business Dealer shall have no right or claim whatsoever against CENTRAVOICE and/or the Network Operator Service Providers for any terminal equipment, handset rebates, fixed rebate discounts, once-off connection bonuses and/or any other such amounts as may be provided for in the Income Allocation Schedules from time to time until such application for a Subscriber Agreement has been accepted by and signed by a duly authorised representative of CENTRAVOICE and the Network Operator Service Providers and the relevant Subscriber Agreement Activation has taken place and that of the terminal equipment, handsets supplied to the customer is that only supplied by or via CENTRAVOICE and/or its affiliated approved product distributors;

8.3 hereby acknowledges and agrees that CENTRAVOICE reserves the right to reclaim the full amount of any payments (as detailed in the Income Allocation Schedule) including but not limited to Terminal Equipment Rebates and connection bonuses paid to the Business Dealer in respect of any Subscriber Agreement, where:

- (i) the Business Dealer fails to comply with any directive or procedure referred to in clause 8.1 above; and/or
- (ii) where such Subscriber Agreement is deactivated for any reason whatsoever prior to the expiry of 90 (ninety) days from the last day of the month during which the related Subscriber Agreement Activation took place, or such other period as CENTRAVOICE may determine from time to time; and/or
- (ii) where there has been any fraudulent activity in regard to the Subscriber Agreement Activation and/or the supply for terminal equipment by a non-approved distributor.

8.4 shall pay all amounts which may become due to CENTRAVOICE in terms of clause 8 within 7 (seven) days of demand by CENTRAVOICE. In addition to any other right to apply set-off which CENTRAVOICE may have in terms of this agreement or at law, CENTRAVOICE and/or its affiliated approved product distributors, the Network Operator Service providers by the Business Dealer in terms of clause 8 from any amounts which may be due and payable by CENTRAVOICE and/or its affiliated approved product distributors.

8.5 hereby acknowledges and agrees that all right, title and interest in and to the Subscriber Agreements processed by the Business Dealer or through any office outlet and/or sub-Business Dealer shall at all times vest in and remain with CENTRAVOICE and/or the Network Operator Service Providers; and

8.6 acknowledges that CENTRAVOICE and/or the Network Operator Service Providers reserves the right at their discretion to vary any promotions or special packages in respect of Subscriber Agreements at any time by written notice to the Business Dealer who shall ensure that its offices, outlets and the Sub-Business Dealer who shall ensure that its offices, outlets and the Sub-Business Dealer are fully aware of any such variations.

9 **RENEWAL OF SUBSCRIBER AGREEMENTS**

In regard to the processing of Renewal Subscriber Agreements, the Business Dealer:

9.1 shall procure that all enquiries by customers to enter into Renewal Subscriber Agreements are processed strictly in accordance with the procedure and directives set out in Annexure "A" hereto, which shall be subject to amendment upon 14 (fourteen) days' written notice to the Business Dealer;

9.2 hereby acknowledges and agrees that CENTRAVOICE and/or the Network Operator Service Providers reserves the right at all times to accept or reject any upgrade application or request for whatsoever reason, and the Business Dealer shall have no right or claim whatsoever against CENTRAVOICE and/or

the Network Operator Service Providers for any terminal equipment rebates, fixed rebates, discounts, once-off connection bonuses or the like until such upgrade application has been accepted by CENTRAVOICE and the Network Operator Service Providers;

- 9.3 acknowledges that CENTRAVOICE and/or the Network Operator Service Providers reserves the right to vary any promotions or special packages in respect of upgrades/renewed Subscriber Agreements and the Business Dealer shall ensure that its offices, outlets and the Sub-Business Dealer are fully aware of any such variations.

10 **SUPPLY OF VIRTUAL VOUCHERS**

In regard to the sale of Virtual Vouchers whether at an office, outlet or sub-Business Dealer, the Business Dealer shall:

- 10.1 procure that such office, outlets, sub-Business Dealers are equipped with Virtual Voucher Equipment at the Business Dealer's and/or such sub-Business Dealer's cost and expense;
- 10.2 place all orders for Virtual Vouchers with CENTRAVOICE and/or the Network Operator Service Providers electronically through the Virtual Voucher Equipment, and should CENTRAVOICE and/or the Network Operator Service providers accept such orders, CENTRAVOICE and/or the Network Operator Service Providers or its nominated agent shall then deliver the Virtual Vouchers to the Business Dealer either as an e-mail attachment, or by granting the Business Dealer password protected access to CENTRAVOICE and/or the Network Business Dealer and/or the Network Operator Service Providers' FTP Server;
- 10.3 hereby agrees that risk in the Virtual Vouchers shall pass to the Business Dealer, in the case where same are dispatched as an attachment to an e-mail, upon electronic dispatch thereof by CENTRAVOICE and/or the Network Operator Service Providers to the Business Dealer as contemplated in Section 23(a) of the Electronic Communications and Transaction Act No 25 of 2002 as amended, and in the case where same are downloaded by the Business Dealer from CENTRAVOICE and/or the Network Operator Services Providers' FTP server, upon successful download of the Virtual Vouchers from CENTRAVOICE and/or the Network Operator Service Providers' FTP server.

11 **BONA FIDE END USERS**

11.1 The parties agree that the Reseller and/or Business Dealer shall in entering into this agreement ensure that only *bona fide* end users make use of the Network Operator Services and products sold in

terms of this agreement and undertakes to take reasonable steps to ensure that all users are *bona fide* end users.

11.2 Should it at any time come to the attention of CENTRAVOICE or the Network Operator Service Providers that the Business Dealer has made available, distributed or sold network operator services and/or its products to persons other than customers who are not *bona fide* end users, then CENTRAVOICE and/or the Network Operator shall be entitled to institute an investigation to determine whether such personal entity is a *bona fide* end user and their acceptability thereof.

11.3 The Business Dealer undertakes to co-operate fully with such investigation and to give reasonable access to its books and records to enable the Network Operator and/or CENTRAVOICE to conduct such an investigation.

12 **PAYMENT TERMS**

The Business Dealer or Reseller shall make payment to CENTRAVOICE after receipt of a tax invoice from CENTRAVOICE in accordance with the Standard Terms and Conditions of CENTRAVOICE, specifically applicable to that Business Dealer or Reseller.

13 **BRAND NAME**

13.1 CENTRAVOICE has procured from the Network Operator and/or Service Provider and hereby grants to the Business Dealer a non-exclusive and non-transferable right to use the brand names in order to promote, advertise and market the CENTRAVOICE and/or the Network Operator Service Provider Service and/or products, provided that the Business Dealer complies with all instructions and directives issued or published by CENTRAVOICE and/or the Network Operator Service Providers from time to time, in connection with the use of the brand names.

13.2 CENTRAVOICE shall have the right to instruct the Business Dealer on how the brand names, defined exclusively by CENTRAVOICE, may be utilized and the Business Dealer shall not use the brand names for any other purpose, except for the promotion, advertising and marketing of CENTRAVOICE and/or the Network Operator's products and services.

13.3 Upon termination of this agreement, the Business Dealer shall immediately cease use of the brand names and return all material that utilizes the brand names to CENTRAVOICE.

14 INTELLECTUAL PROPERTY RIGHTS

- 14.1 The Business Dealer acknowledges that ownership of all Intellectual Property Rights shall at all times remain vested in CENTRAVOICE and/or the Network Operator Service Providers, as the case may be.
- 14.2 The Business Dealer shall forthwith report to CENTRAVOICE any infringement by a third party (the "third party") of any Intellectual Property Rights. No action shall be taken by the Business Dealer against such third party without having obtained the prior written consent of CENTRAVOICE.
- 14.3 CENTRAVOICE and/or the Network Operator Service Providers shall be entitled, but not obliged to take legal action against the third party. Should CENTRAVOICE and/or the Network Operators Service Providers elect not to take any legal action, it shall advise the Business Dealer of its election, in writing, and the Business Dealer shall be entitled, at its own cost, to take such legal action against the third party as it deems necessary.
- 14.4 The Business Dealer shall immediately give CENTRAVOICE written notice of any claim or threatened claim against the Business Dealer for an infringement of any Intellectual Property Rights.
- 14.5 CENTRAVOICE shall, in its sole discretion and at its own cost and expense defend, settle or otherwise deal with any claim by any third party against the Business Dealer for the infringement or alleged infringement of any Intellectual Property Rights.

15 BREACH AND TERMINATION

Any breach or termination of this agreement will be determined by the Standard Terms and Conditions that the Business Dealer or Reseller has entered into in accordance any Terms and Conditions of the Pinnacle/Axiz Group , Centravoice or the Network Operator.

16 LIMITATION OF LIABILITY

Notwithstanding any other provision contained in this agreement, neither party shall be liable towards the other party for any indirect, incidental or consequential losses or damages including, but not limited to, loss of business opportunities or loss of profits, howsoever arising.

17 INDEMNITY

The Business Dealer hereby indemnifies CENTRAVOICE and/or the Network Operator Service Providers and shall keep CENTRAVOICE and the network Operator Service Providers indemnified at all times

against any liability, loss, cost or damage suffered by CENTRAVOICE or the Network Operator Service Providers resulting from any action, proceeding or claim made by any customer or any other third party

against CENTRAVOICE and/or the Network Operator Service Providers and/or the Network Operator in relation to the provision of the Network Operator Services and/or products or otherwise, and/or attribute to any wrongful act or omission of the Business Dealer, its offices, outlets, any sub-Business Dealer, and/or any of the aforementioned parties' employees, agents or representatives or resulting from a breach of the provisions of this agreement by the Business Dealer.

18 **JURISDICTION**

The Business Dealer hereby agrees that any legal action or proceedings arising out of this agreement shall be brought in the High Court of South Africa (South Gauteng) or any successor to that court and irrevocably submits to the exclusive jurisdiction of such court. Notwithstanding the aforesaid, CENTRAVOICE shall be entitled to institute any action or other proceedings arising from this agreement in any other court having jurisdiction over the parties.

19 ***DOMICILIUM CITANDI ET EXECUTANDI***

19.1 The parties choose as *domicilium citandi et executandi* ("domicilium") and for the delivery of all notices arising out of this agreement or its termination or cancellation these addresses:

CENTRAVOICE: The Summit
 269-16th Road, Randjiespark, Midrand
 Facsimile no. : (011) 265-3076

BUSINESSDEALER:

Facsimile no:

- 19.2 Either party hereto shall be entitled to change its *domicilium* from time to time, provided that any new *domicilium* selected by it shall be an address other than a box number in the Republic of South Africa, and any such change shall only be effective upon receipt of notice in writing by the other party of such change.
- 19.3 All notices, demands, communications or payments intended for a party shall be made or given at its *domicilium* for the time being.
- 19.4 A notice sent by any one party to another party shall be deemed to have been received on the same day if delivered by hand or on the day after being sent by facsimile.
- 19.5 Notwithstanding anything to the contrary herein contained a written notice or communication actually received by a party shall be an adequate written notice or communication to it notwithstanding that it was not sent to or delivered at its chosen *domicilium*.

20 **CESSION AND DELEGATION**

- 20.1 Save as may have been specifically provided for elsewhere in this agreement, the Business Dealer shall not cede or delegate any of its rights or obligations under this agreement without the prior written consent of CENTRAVOICE first being obtained. For the purposes hereof, such cession, delegation or assignment shall include, without limitation, a merger, sale of assets or business or other transfer of control by operation of law or otherwise.
- 20.2 CENTRAVOICE and/or the Network Operator Service Providers may cede and delegate any/all of its rights and obligations hereunder. CENTRAVOICE shall not require the Business Dealer's consent to do so, but shall give the Business Dealer written notice, which for the purposes of this clause only shall be deemed to include notice given by way of SMS and/or e-mail.

Signed at _____ on this _____ day of _____ 2015

For and on behalf of
CENTRAVOICE (PTY) LIMITED

As witnesses:

1 _____

2 _____

Signed at _____ on this _____ day of _____ 2015

For and on behalf of
THE BUSINESS DEALER

As witnesses:

1 _____

2 _____